

## About RADICLE

RADICLE is a registered charity providing practical and emotional support services for isolated and vulnerable people.

RADICLE's mission is to empower and support its service users by;

- involving them in life-enhancing activities
- empowering them to take control of their lives and responsibilities
- engaging with them as whole persons.

RADICLE has been working with young mothers and babies since the charity was first established in 1995 and is still one of the few specialist residential providers for this client group in London. RADICLE manages six residential schemes in Hillingdon, Hounslow, Tower Hamlets and Westminster with places for 51 homeless young mothers and babies.

RADICLE's work is driven by client need, local needs and by the Government's national agenda.

**Services are provided in line with RADICLE's Equality and Diversity policy.**

Residents can expect to:

- Be treated with respect
- Retain control over their own life and have choice
- Have access to quality services that meet their individual needs.

### **RADICLE Head Office**

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Registered Charity No. 1051409  
Company Limited by Guarantee  
Reg: 3135106

Updated March 2010



**Accommodation for young mothers and their babies**

## Whitechapel Family Centre

RADICLE's Whitechapel Family Centre (WFC) works in partnership with the London Borough of Tower Hamlets Supporting People Team and the Homeless Housing and Advice Service (HHAS) providing accommodation for young homeless, vulnerable mothers or mothers-to-be. RADICLE staff at WFC provide support for young mothers who need a safe and secure environment to rebuild their confidence and develop skills for independent living.

- The HHAS refers young mothers and mothers-to-be who require the services of WFC.
- Each prospective resident will be interviewed by the HHAS before they are referred to the scheme. Afterwards, a member of RADICLE staff from WFC will review the application with the prospective resident and decide whether WFC can meet the resident's needs.
- If accepted, the resident will work closely with RADICLE staff at WFC and other professionals to achieve the skills they need for independent living. Regular review meetings will take place with the resident and will include workers from other agencies.

## Eligibility Criteria

WFC provides temporary accommodation and support for young single mothers and mothers-to-be who meet the following criteria:

- ✓ Is aged 16 or over
- ✓ Has a connection to the London Borough of Tower Hamlets
- ✓ Is pregnant or has a baby aged less than one year old
- ✓ Is able to pay rental charges
- ✓ Has an income or is able to meet the personal charges
- ✓ Has been assessed as having low or medium support needs and is willing to accept support and attend regular support meetings at the scheme.

## Facilities

WFC is a welcoming, safe home with eight large, well furnished bedrooms with their own kitchen facilities. Each resident shares a bathroom with a maximum of three other residents. There is a laundry room with a washing machine and tumble dryer, an IT room with broadband, a sunny playroom with lots of toys, a lounge and a private garden.

## What WFC provides

Residents will:

- ✓ Be given keys to the front door and to their own room
- ✓ Be provided with a Scheme Handbook and a copy of the House rules and responsibilities
- ✓ Have the support of staff on the premises Mon to Fri 9.30 to 5.30 with some weekend cover and an out of hours 'on call' service
- ✓ Be assigned a Key Worker who will agree a support plan to meet their needs and signpost to services
- ✓ Have regular sessions with a Key Worker to ensure they have all necessary information and resources
- ✓ Be welcome to have guests visiting 9.00 am - 11.00 pm
- ✓ Be assisted when ready to move on to permanent settled accommodation.

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